

**Code No: 762AA****JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD****MBA II Semester Examinations, October/November-2020****HUMAN RESOURCE MANAGEMENT****Time: 2 hours****Max. Marks: 75**

**Answer any five questions  
All questions carry equal marks**

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1. Elucidate the impact of Technological Trends and Demographic Trends of workforce with suitable examples. [15]
2. The steps involved in human resource planning process. Explain. [15]
3. "Interview process is an important step in selecting employees for the organization". During such process, there may be various errors encountered. Critically evaluate the errors during interview. [15]
4. Define performance management. Discuss various methods to appraise the performance of employees. [15]
5. Describe the various factors that determine pay rates in the organization. [15]
6. The employee welfare facilities are signal to employees that the organization is considering the well-being of its employees. Identify and list out various employee welfare facilities availed by public sector employees. [15]
7. Explain the steps in collective bargaining process. [15]
8. Explain the safety measures that have to be taken in an organization to handle (or) avoid any hazard in the workplace. [15]

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